PETS REGULATION

In Blu Hotels accommodations – where permitted – only **small to medium-sized dogs** weighing no more than 15 kg are accepted, staying with their owners (prior notification must be given at the time of booking confirmation).

For each room, up to two small to medium-sized dogs are allowed, provided their combined weight does not exceed 15 kg. The fee for the stay of the pet is applied per dog.

Other animals or dogs exceeding the allowed size are not permitted. If these conditions are not met, the reception staff may deny access to the property with the animal, and no refund will be provided if the guest decides not to stay.

To ensure a comfortable and pleasant stay for all guests, the following regulations have been established in accordance with current laws and general rules of social coexistence. Guests are requested to read them carefully.

Dogs must be healthy and up to date with vaccinations. To confirm a dog's presence, the owner is required to present the health record at the time of booking and during check-in, which must be completed in the presence of the animal.

Dogs are not allowed in areas where food and beverages are served – such as restaurants – as well as in areas including swimming pools, beaches (where available), wellness centers, conference rooms, and play areas.

In the remaining common areas, dogs are permitted to pass through and remain, provided they are always kept on a leash and accompanied by their owner, who must constantly monitor their behavior and ensure that they do not cause disturbance or discomfort to other guests, and, if necessary, medium-sized dogs must wear a muzzle.

Owners are responsible for any damage caused by their animals to other dogs, property, or people. Any claims for damages, costs, and expenses (including legal fees) resulting from personal injury, damage, or fouling caused by the animals will be the owner's responsibility. Immediate charges will be applied to the credit card for replacement of any damaged items.

Guests are asked to be mindful of other guests and to limit the time the dog is left alone in the room, paying particular attention to any noise caused by the animal, especially during rest hours from 2:30 PM to 4:00 PM and from 11:00 PM to 9:00 AM. If these guidelines are not followed and disturbances persist, Management reserves the right to request early termination of the stay.

Dogs are not allowed to use bed or bathroom linens for grooming, bedding, or any other purpose.

Dogs are strictly prohibited from climbing onto beds, armchairs, chairs, or other furniture.

No food is provided by the hotel; the owner must be properly equipped to ensure the dog's well-being.

Dog owners are asked to coordinate with reception regarding the most suitable time for room cleaning, which must take place in the absence of the animal. To indicate the presence of a dog in the room, the appropriate paw-shaped sign must also be displayed outside the room door**.**

Owners are also responsible for removing any excrement or waste left by their animals in the hotel areas. They should therefore be equipped with suitable plastic bags and scoops for this purpose.
The stay of pets is only allowed upon payment of the applicable supplement listed in the price list of each accommodation.